Audio Set-up for ADDASOUND USB Headsets



Search audio setting on your PC Control Panel-All Control Panel Items-Sound Or right click the sound button at the bottom right corner of the screen.







Open the sound screen and choose the appropriate headset name (such as "USB PnP Sound Device", "ADDASOUND USB Audio" or "USB Audio Device") as "Default Device" in Playback tab and Recording tab.

Sound Sounds Communications Select a playback device below to modify its settings:	Sound Sound Playback Recording Sounds Communications Select a playback device below to modify its settings:
Speakers USB PnP Sound Device Ready Speakers Default Device	Speakers USB PnP Sound Device Default Device Speakers Ready
Configure Set Default Properties Default Device OK Default Communication Device	Configure Set Default V Properties



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Double click speakers and enter into Speakers Properties screen. Adjust the levels of speaker to an appropriate level and mute the microphone.

Speakers Properties	Speakers Properties
General Levels Enhancements Advanced	General Levels Enhancements Advanced
Speakers Change Icon	Speakers 70 (1) Balance
Controller Information	
USB Audio Device Properties (Generic USB Audio)	Microphone 70
Jack Information No Jack Information Available	
Device usage: Use this device (enable)	
OK Cancel Apply	OK Cancel Apply

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Double click Microphone and enter into Microphone Properties screen. Adjust the levels of microphone to an appropriate level. Don't tick the box for "Listen to this device" in Listen Tab of Microphone Properties.

Microphone Properties	Microphone Properties
General Listen Custom Levels Advanced	General Listen Custom Levels Advanced
You can listen to a portable music player or other device through this Microphone jack. If you connect a microphone, you may hear feedback.	Microphone 70
Power Management	
Disable automatically to save power	
OK Cancel Apply	OK Cancel Apply





Don't tick the box for AGC in Custom tab of Microphone Properties.

🛬 Microphone Properties	5
General Listen Custom	Levels Advanced
AGC	
	OK Cancel Apply

You will also need to adjust the sound setting of the software (speaker, microphone) if you are using the speech recognition software such as Dragon, voice communication software such as Skype for Business or UC platform such as Avaya ONE-X Agent, AVAYA ONE-X Communicator, Cisco Jabber or others.

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If you can't set up the sound setting successfully in your software, please contact the technical support of the software company.